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# Cancellation Policy - Guest Room Property Terms and Conditions Terms, Conditions, and Privacy Policy

## **Check-in time is 3:00 PM, Check-out time is 11:00 AM**

If you have made a prepayment, we will retain all or part of your prepayment. If not, we will charge your credit card on file.

Early Check-In or Late-Check out requests will be subject to availability. Requests can only be confirmed on the day of arrival/departure with applicable fees added.

Each reservation must be guaranteed with a valid credit card at the time of booking. In addition, prepaid reservations and non-refundable reservations will be charged at the time of booking. We reserve the right to cancel any reservation without a valid credit card number.

Guest must present a credit card, with government photo ID upon arrival at the hotel. A sufficient amount of credit must be available to cover all room charges, taxes and incidentals. Cash and/or Debit payments will be accepted upon checkout, at which time the credit card authorization will be released. Exceptions may apply to high-demand dates and/or group bookings.

48-hour cancellation policy for all reservations unless otherwise stated. A more restrictive cancellation policy may apply to high-demand dates and or group bookings.

Guests who cancel 48 hours or more prior to 3:00 PM on the day of check-in will be free of penalties.

Guests who cancel less than 48 hours prior to 3:00 PM on the day of check-in will be charged for the entire stay (including no-shows).

**BLACKOUT DATES** - January 1st, and July 1st to July 20th, all reservations are non-cancellable, non-refundable.

An early departure fee will be added in the event a guest chooses to check-out earlier than the original departure date. Guests with non-cancellable reservations will be liable for the full payment of their original booking regardless of if they depart early or not.

